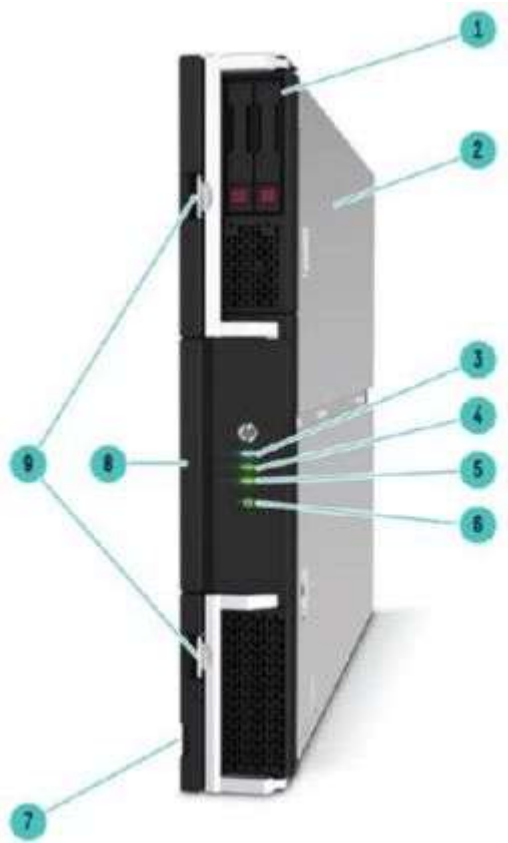


Overview

Synergy 620 Gen9 Compute Module



HPE Synergy 620 Gen9 Compute Module - Front View

- | | |
|---|--|
| 1. SFF Drive Box: Drive Bay 1 and 2 (if uFF, Drive Bay 1/101 and 2/102) | 6. Power On/Standby button and system power LED |
| 2. Quick Access Panel | 7. External USB 2.0 connector (behind serial label pull tab) |
| 3. UID LED | 8. Compute Module Link |
| 4. Health status LED | 9. Compute Module release latches |
| 5. Mezzanine NIC status LED | |

HPE Synergy, the first platform built from the ground up for Composable Infrastructure, offers an experience that empowers IT to create and deliver new value instantly and continuously. It is a single infrastructure that reduces operational complexity for traditional workloads and increases operational velocity for the new breed of applications and services. Through a single interface, HPE Synergy composes physical and virtual compute, storage, and fabric pools into any configuration for any application. As an extensible platform, it easily enables a broad range of applications and operational models such as virtualization, hybrid cloud, and DevOps. With HPE Synergy, IT can become not just the internal service provider but the business partner to rapidly launch new applications that become the business.

HPE Synergy supports both two-socket and four-socket compute modules which provide the performance, scalability, density optimization, storage simplicity, and configuration flexibility to power a variety of workloads, including business processing, IT infrastructure, web infrastructure, collaborative, and high-performance computing.

Overview

The HPE Synergy 620 Gen9 Compute Module is a 2-socket mission-critical composable compute option designed to meet the needs of almost any enterprise IT tier and workload. This x86 compute module with Intel® Xeon® processors is ideal for financial, insurance, healthcare, manufacturing, and retail enterprises that require mission-critical levels of availability, extended versatility, and real-time performance.

HPE Synergy offers additional compute module options (that have individual QuickSpecs) including:

- HPE Synergy 680 Gen9 (4-socket, mission critical)
- HPE Synergy 660 Gen9 (4-socket, general purpose)
- HPE Synergy 480 Gen9 (2-socket, general purpose)

This QuickSpecs document focuses on the HPE Synergy 620 Gen9 Compute Module.

Standard Features

NOTE: This document covers the HPE Synergy 620 Gen9 compute module only. For information on HPE Synergy 12000 Frame, interconnect, and mezzanine components, please see the [HPE Synergy 12000 Frame Specifications](#).

NOTE: For the Standard Features shipped in the "Factory Integrated Models", please see the "Configuration Information - Factory Integrated Models" section.

Processor HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4850 v4 (2.1GHz/16-core/40MB/115W)
One or two of the following HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4830 v4 (2.0GHz/14-core/35MB/115W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4820 v4 (2.0GHz/10-core/25MB/115W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4809 v4 (2.1GHz/8-core/20MB/115W)
HPE Synergy 620/680 Gen9 Intel® Xeon E7-8894 v4 (2.4GHz/24-core/60MB/165W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8891 v4 (2.8GHz/10-core/60MB/165W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8893 v4 (3.2GHz/4-core/60MB/140W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8890 v4 (2.2GHz/24-core/60MB/165W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8880 v4 (2.2GHz/22-core/55MB/150W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8870 v4 (2.1GHz/20-core/50MB/140W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8860 v4 (2.2GHz/18-core/45MB/140W)
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8867 v4 (2.4GHz/18-core/45MB/165W)

NOTE: Supports 1 or 2 processors. All processors within the compute module must be identical.

NOTE: DDR4 speed is the maximum memory speed of the processor. Actual memory speed may depend on the quantity and type of DIMMs installed. Please see the "Memory" section later in this document.

Cache Memory See processor list above for cores, model number, and cache memory size.

Chipset Intel® C602J Series Chipset

NOTE: For more information regarding Intel chipsets, please see the following: <http://www.intel.com/products/server/chipsets/>

On System Management Chipset HPE iLO (Firmware HPE iLO4 2.0), 4GB NAND with 1GB USB user space configurable via UEFI and accessible via iLO. Read and learn more in the [iLO QuickSpecs](#).

NOTE: For more information, visit: <http://www.hpe.com/go/ilo>

Memory Protection Advanced ECC
Memory Mirroring
Memory Online Spare Mode (Rank Spare Mode)

Standard Features

Memory One of the following depending on Model	Type	HPE SmartMemory DDR4 Load Reduced (LRDIMM), or Registered (RDIMM)
	DIMM Slots Available	48 (24 DIMM slots per processor, 8 channels per processor, 3 DIMMs per channel)
	Maximum (LRDIMM)	3.0TB (48 x 64GB) *6.0TB (48 x 128GB)
	Maximum (RDIMM)	1.5TB (48 x 32GB)

***NOTE:** 128GB DIMMs will be available in the first half of 2017. Please see HPE Server memory for compatibility: <https://www.hpe.com/us/en/servers/memory.html>

NOTE: HPE memory from previous generation servers (DDR3) is not compatible with this compute module. HPE SmartMemory is required to realize the memory performance improvements and enhanced functionality listed in this document for Gen9. For additional information, please see the HPE SmartMemory QuickSpecs at: <http://www8.HPE.com/h20195/v2/GetHTML.aspx?docname=c04111535>

NOTE: LRDIMM and RDIMM are distinct memory technologies and cannot be mixed within a compute module.

NOTE: Depending on the memory configuration and processor model, the memory speed may run at 2133MHz, 1866MHz, or 1600MHz.

Memory Speed Table

Synergy 3DPC EX Platform - running in 2:1 "?Performance"? Mode

DIMM Type	Register DIMM (RDIMM)			
HPE SKU P/N	805347-B21	805349-B21	836220-B21	805351-B21
SKU Description	HPE 8GB 1Rx8 PC4-2400T-R Kit	HPE 16GB 1Rx4 PC4-2400T-R Kit	HPE 16GB 2Rx4 PC4-2400T-R Kit	HPE 32GB 2Rx4 PC4-2400T-R Kit
DIMM Rank	Single Rank (1R)	Single Rank (1R)	Dual Rank (2R)	Dual Rank (2R)
DIMM Capacity	8GB	16GB	16GB	32GB
Voltage	1.2V	1.2V	1.2V	1.2V
DRAM depth [bit]	1G	2G	1G	2G
DRAM Width [bit]	x8	x4	x4	x4
DRAM Density	8Gb	8Gb	4Gb	8Gb
CAS Latency	17-17-17	17-17-17	17-17-17	17-17-17
DIMM Native Speed (MT/s)	2400	2400	2400	2400
HPE Server Memory Speed (MT/s)				
1 DIMM Per Channel	1600	1600	1600	1600
2 DIMM Per Channel	1600	1600	1600	1600
3 DIMM Per Channel	1600	1600	1333	1333

Network Controller	HPE Synergy 6810C 25/50Gb Ethernet Adapter HPE Synergy 3830C 16Gb Fibre Channel Host Bus Adapter
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Standard Features

HPE Synergy 3530C 16Gb Fibre Channel Host Bus Adapter

HPE Synergy 3820C 10/20Gb Converged Network Adapter

NOTE: Supports full hardware offload of FCoE storage protocol processing for high performance converged Ethernet data and storage networks.

HPE Synergy 2820C 10Gb Converged Network Adapter

NOTE: Delivers flexibility to compose multiple network flows including Ethernet and FCoE or iSCSI within each connection.

Standard iLO Network Controller:

One (1) 1Gbps port for the HPE iLO 4 to HPE Synergy Composer link.

Mezzanine connectors

Five (5) I/O expansion mezzanine connectors (in PCIe discovery order):

- Mezzanine connector 4 is X8 PCIe 3.0 and supports Type C and D mezzanine cards for Fabric 1.
- Mezzanine connector 6 is X16 PCIe 3.0 and supports Type C mezzanine card for Fabric 3.
- Mezzanine connector 3 is X8 PCIe 3.0 and supports Type C mezzanine cards for Fabric 3.
NOTE: A second processor must be installed (in processor slot 2) to have access to mezzanine connector 3.
- Mezzanine connector 1 is X8 PCIe 3.0 and supports Type C and Type D mezzanine cards for Fabric 1.
NOTE: A second processor must be installed (in processor slot 2) to have access to mezzanine connector 1.
- Mezzanine connector 2 is X16 PCIe 3.0 and supports Type C and Type D mezzanine cards for Fabric 2.
NOTE: A second processor must be installed (in processor slot 2) to have access to mezzanine connector 2.

Mezzanine options include:

- Dual-port 10/20Gb compute module mezzanine adapter options for additional network ports
- Dual-port 16Gb Fibre Channel HBA for SAN connectivity

HPE Compute Module ROM

HPE ROM (read only memory) is now digitally signed using HPE's Corporate Signing Service. This signature is verified before the flash process starts, reducing accidental programming and preventing malicious efforts to corrupt system ROM.

HPE ROM provides for essential initialization and validation of hardware components before control is passed to the customer-installed operating system. The ROM also provides the capability of booting from various fixed media (HDD, CD-ROM) and removable media (USB).

HPE ROM performs very early configuration of the video controller, to allow monitoring of initialization progress via an attached monitor. If configuration or hardware errors are discovered during this early phase of hardware initialization, suitable messages are now displayed on the connected monitor. Additionally, these configuration or hardware errors are logged to the Integrated Management Log (IML) to assist in diagnosis.

HPE's ROM is used to configure the following:

- Processor and chipset status registers
- System memory, memory map, and memory initialization

Standard Features

- System hardware configuration (integrated PCI devices and optional PCIe cards).
- Customer-specific BIOS configuration using the HPE ROM-Based Setup Utility (RBSU).

NOTE: For further information, please refer to HPE's RBSU (ROM based setup utility) user guide: <http://www.hp.com/support/rbsu>

HPE Server Unified Extensible Firmware Interface (UEFI) or Legacy Mode

HPE's System BIOS is an EDK2 UEFI solution, and adheres to the latest revisions of UEFI Class 2 specifications which supports both legacy boot and UEFI boot operation. The HPE Synergy 620 Gen9 defaults to UEFI boot operation and can be factory or field configured for Legacy boot operation.

NOTE: For UEFI boot operation, boot environment and OS image installations should be configured properly to support UEFI.

NOTE: For more information on HPE's System BIOS and UEFI, see the UEFI Information Library: <http://www.hp.com/go/uefi/docs> .

NOTE: HPE Legacy FIO Mode Setting (758959-B22) can be selected to configure the system in UEFI mode in the factory.

To modify the compute module configuration ROM default settings, press F9 in the HPE POST screen to enter the UEFI System Utilities screen. By default, the System Utilities menus are in the English language.

UEFI enables numerous new capabilities, including both industry standard functionality and features specific to HPE servers. Following are some of the features that UEFI enables and that the HPE Synergy 620 Gen9 can support when configured for UEFI boot operation:

- Secure Boot - A new feature in which the system firmware, option card firmware, operating systems, and software collaborate to greatly enhance platform security.
- Operating system specific functionality - Microsoft Windows 2012 supports several features only when installed in UEFI mode.
- Support for > 2.2 TB (using GPT) boot drives - Such drives could previously only be used for boot drives when using RAID solutions such as HPE Smart Array.
- UEFI Shell - Provides a pre-boot environment for running scripts and tools. The HPE UEFI Shell provides both standard capabilities as well as numerous enhancements.
- PXE boot support for IPv6 networks.
- PXE Multicast Boot allowing for faster PXE deployments for large numbers of servers.
- Boot support for option cards that only support a UEFI option ROM.

NOTE: When the server is configured for UEFI Boot Mode, PXE servers must be configured with a UEFI boot image.

NOTE: When the server boots in UEFI mode, it does not boot media with a legacy OS installation. This includes DOS targets and Windows or Linux systems installed in Legacy mode. The reverse is also true for servers that boot in Legacy mode.

Storage Controller

Choice of:

- HPE Smart Array P240nr Controller with 1GB Flash-Backed Write Cache (FBWC) supporting RAID 0, 1, 10, 5, 6, and 1 ADM
- HPE Smart Array P542D Controller with 2GB Flash-Backed Write Cache (FBWC) supporting RAID 0, 1, 10, 5, 50, 6, 60, 1 ADM, and 10 ADM
- HPE H240nr Smart HBA supporting RAID 0, 1, 10, 5

Standard Features

Maximum Internal Storage One of the following depending on Model	Hot Plug SFF SAS	4.0TB	2 x 2.0TB
	Hot Plug SFF SATA	4.0TB	2 x 2.0TB
	Hot Plug SFF SAS SSD	7.68TB	2 x 3.84TB
	Hot Plug SFF SATA SSD	3.2TB	2 x 1.6TB
	Hot Plug SFF NVMe SSD	4.0TB	2 x 2.0TB
	Hot Plug uFF SATA SSD	1.36TB	4 x 340GB

NOTE: The Synergy 620 Gen9 compute module includes the HPE hot plug small form factor (SFF) SmartDrive carrier for enhanced management and reduced maintenance errors. HPE drives from previous generation servers (prior to Gen8) are not compatible with the Synergy 620 Gen9 drive bays.

Interfaces	Micro SDHC Slot	One (1) internal Micro Secure Digital High Capacity (Micro SDHC) card slot
	USB 2.0 Port	One (1) internal USB 2.0 connector for USB flash media drive keys
	USB 2.0 Port	One (1) external USB 2.0 connector for USB flash media drive keys

NOTE: The above internal options are intended for integrated hypervisor virtualization environments.

Industry Standard Compliance	<ul style="list-style-type: none"> • ACPI 2.0 • Microsoft® Logo certifications • USB 2.0 Support • IPMI 2.0 • Secure Digital 2.0 • TPM 1.2 and 2.0 Support • IEEE (specific IEEE standards depending on Ethernet adapter card(s) installed) • Advanced Encryption Standard (AES) • Triple Data Encryption Standard (3DES) • SNMP • SSL 2.0 • DMTF Systems Management Architecture for Server Hardware Command Line Protocol (SMASH CLP) • Active Directory v1.0 • PCIe 3.0 • ASHRAE A3
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Operating Systems and Virtualization Software Support for Compute modules	<ul style="list-style-type: none"> • <u>Microsoft Windows Server</u> • Microsoft Hyper-V Server • <u>Red Hat Enterprise Linux (RHEL)</u> • <u>SUSE Linux Enterprise Server (SLES)</u> • <u>VMware ESXi</u>
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NOTE: Operating System support may change. To get the most updated information, please go to the HPE OS Support Matrix at <http://www.hpe.com/info/ossupport>

Standard Features

Frames	<p>HPE Synergy 12000 Frame is the base for all Synergy products and supports:</p> <ul style="list-style-type: none">• Up to 12 half-height, 6 full-height single-wide, or 3 full-height double-wide Compute Modules (mixing allowed)• Up to 5 half-height double-wide HPE Synergy D3940 Storage Modules (mixing with compute modules in any to any ratio allowed)• Up to six (6) HPE Synergy 620 Gen9 Compute Modules
Graphics	<p>Integrated Matrox G200eh video controller</p> <ul style="list-style-type: none">• 1600 x 1200 (32 bpp)• 1920 x 1200 (16 bpp) <p>HPE iLO Management On System Management Memory</p> <ul style="list-style-type: none">• 16 MB Flash Video Memory• 256 MB DDR 3 with ECC (112 MB after ECC and video)
Form Factor	<p>HPE Synergy 620 Gen9 is a full-height single-wide compute module that plugs into the HPE Synergy 12000 Frame.</p>
HPE management solution	<p>HPE Synergy Composer with HPE OneView HPE Synergy integrates HPE OneView to deliver 'composable infrastructure' with a view of resources. This flexible and scalable solution provides IT managers with the architecture to implement their software-defined data center (SDDC) - and to address the changing business needs and the challenges of today's enterprise data centers.</p> <p>HPE Integrated Lights Out Monitor your servers for ongoing management, service alerting, reporting and remote management with iLO. Learn more at http://www.hp.com/go/ilo</p> <p>UEFI Configure and boot your servers securely with industry standard Unified Extensible Firmware Interface (UEFI). Learn more at http://www.hp.com/go/uefi</p> <p>HPE RESTful API RESTful API is an application programming interface. RESTful Web Service API served by iLO's web server. http://www.hp.com/go/restfulapi</p> <p>Intelligent Provisioning Provision servers by discovering and deploying 1 to few servers with Intelligent Provisioning. Learn more at http://www.hp.com/go/intelligentprovisioning</p>
Server Utilities	<p>HPE Smart Update Optimize firmware and driver updates with HPE Smart Update solutions. Learn more at http://www.hp.com/go/smartupdate.</p>

Standard Features

Scripting Tool Kit and Windows PowerShell	Provision 1 to many servers using your own scripts to discover and deploy them with HPE Scripting Tool Kit for Windows and Linux or HPE Scripting Tools for Windows PowerShell. Learn more at http://www.hp.com/go/STK or http://www.hpe.com/go/powershell
HPE RESTful Interface Tool	HPE RESTful API tool is a scripting tool to provision servers using RESTful API Interface to discover and deploy servers at scale. Learn more at http://www.hp.com/go/restfulapi
HPE iLO Mobile Application	Enables the ability to access, deploy, and manage your server anytime from anywhere from select smartphones and mobile devices. For additional information please visit: http://www.hp.com/go/ilo/mobileapp

Security

- Power-on password
- Administrator's password
- Keyboard password (QuickLock)
- HPE iLO Management On System Management Chipset with:
 - SSL encryption
 - Secure Shell version 2
 - Advanced Encryption Standard (AES) and Triple Data Encryption Standard (3DES) on browser, CLP and XML scripting interface
 - AES and RC4 encryption of video
- External USB port enable/disable
- Network server mode
- Serial interface control
- TPM (Trusted Platform Module) 1.2 and 2.0 options
- Advanced Encryption Standard (AES)
- Intel® Advanced Encryption Standard-New Instructions (AES-NI)

Availability

Memory

- Advanced ECC uses single device data correction (SDDC) to detect and correct single and all multi-bit error that occurs within a single DRAM chip. Both x4 and x8 SDDC are supported (x8 requires lockstep mode).
- Memory online spare mode (also known as rank spare mode) detects a rank that is degrading and switches operation to the spare rank.
- Memory demand and patrol scrubbing to prevent accumulation of correctable errors and reducing the likelihood of unplanned downtime.
- Failed DIMM isolation improves the service time thus improving the overall system availability.
- Address parity protection available on RDIMMs and LRDIMMs detects address bit errors to improve service time and overall system availability.

Mezzanine options and I/O

- Multiple I/O mezzanine connectors that support a wide variety of mezzanine cards each supporting multiple data paths routed to redundant interconnect modules.
- Network Adapter Teaming (bonding) provides network fault tolerance, transmit load

Standard Features

balancing, and switch-assisted load balancing.

Storage

- Two (2) Small Form Factor hot-plug SAS drive bays or four (4) Micro Form Factor drives.
- Choice of the HPE Smart Array P240nr Controller with 1GB FBWC, HPE Synergy Smart Array P542D Controller with 2GB FBWC, or the HPE H240nr Smart HBA.
- RAID 0,1, 5, and 10 support for all storage controller offerings.
- Optional dual-port Fibre Channel mezzanine card(s) for redundant SAN connections.

Processor/Chipset

- Processor internal sensors & thermal control protection against over-temperature conditions.
- Cache parity/ECC protects cache data from accidental data corruption.
- Machine Check Architecture (MCA) detects and captures hardware errors such as system bus, memory ECC, parity, and cache and improves service time.
- Intel® QPI Protocol Protection allows detection of data errors using a checksum of 8-bits.
- Core Disable for FRB (fault resilient boot) allows a system to power-on despite a failing core-pair. It uses BIST (built-in self test) results to detect a failure and disables the target core-pair upon subsequent boot.
- Intel® 602J Chipset with the highest amount of RAS (reliability, availability, and serviceability) features.

HPE Synergy 12000 Frame

- Up to 12 half-height, 6 full-height single-wide, or 3 full-height double-wide Compute Modules (mixing allowed)
NOTE: The HPE Synergy 620 Gen 9 compute module has a full-height, single-wide form factor.
- Up to 5 half-height double-wide HPE Synergy D3940 Storage Modules (mixing with compute modules in any to any ratio allowed)
- Ten fans and single Frame Link Module included with every system
- Two appliance bays for redundant management appliances, embedded OneView and other solutions to come via REST
- Up to six 2650 Watt Power Supplies of Titanium class efficiency providing 7950 Watts of redundant power
- Up to 6 ICM module/switch bays for full redundancy of 3 fabrics.
- 2 slots for Frame Link Modules, offers links to multiple frames through a private air-gapped management network
- HPE Thermal Logic technology to maximize power and cooling efficiency
- HPE Intelligent Resources technology built-in to every option for OneView Auto-Discovery of resources.

Warranty

This product is covered by a global limited warranty and supported by HPE Services and a worldwide network of Hewlett Packard Enterprise Authorized Channel Partners. Hardware diagnostic support and repair is available for three years from date of purchase. Support for software and initial setup is available for 90 days from date of purchase. Enhancements to warranty services are available through HPE Support services or customized service agreements. Certain restrictions and exclusions apply. Drives have either a one year or three year warranty; refer to specific drive QuickSpecs for details.

Standard Features

NOTE: Compute module warranty includes 3-year Parts, 3-year Labor, 3-year on-site support. Warranty repairs may be accomplished through the use of Customer Self Repair (CSR) parts. These parts fall into two categories: 1) Mandatory CSR parts are designed for easy replacement. A travel and labor charge will result when customers decline to replace a Mandatory CSR part; 2) Optional CSR parts are also designed for easy replacement but may involve added complexity. Customers may choose to have Hewlett Packard Enterprise replace Optional CSR parts at no charge. Additional information regarding worldwide limited warranty and technical support is available at <http://h18004.www1.hp.com/products/servers/platforms/warranty/index.html>.

Optional Features

Fibre Channel Support Up to two (2) optional Fibre Channel mezzanine HBAs are supported on the HPE Synergy 620 Gen9.

Compatible SAN HPE Synergy 620 Gen9 compute modules are optimized for HPE MSA, EVA, 3PAR, XP, and LeftHand.

HPE Virtual Connect HPE Synergy composable fabric delivers high performance and composability for the delivery of applications and services. The composable fabric is based on master/satellite architecture. The HPE Virtual Connect SE 40Gb F8 Module, master module, based on composable fabric is designed for Composable Infrastructure. Its disaggregated, rack-scale design uses a master/satellite architecture to consolidate data center network connections, reduce hardware and scales network bandwidth across multiple HPE Synergy Frames. The master module contains intelligent networking capabilities that extend connectivity to satellite frames through Interconnect Link Modules. This eliminates top of rack switch need and substantially reduces cost. The reduction in components also simplifies fabric management at scale while consuming fewer ports at the data center aggregation layer. The HPE VC SE 40Gb F8 modules eliminate up to 95% of network sprawl at the compute module edge with one device that converges traffic inside frames and directly connects to external LANs. Each redundant pair of Virtual Connect modules provide eight adjustable downlink connections (six Ethernet and two Fibre Channel, or eight Ethernet) to dual-port 10Gb and in case of 20Gb Converged Network Adapters 16 adjustable downlinks connections 14 Ethernet and two Fibre Channel) on each compute module. Up to six uplinks using QSFP+ interfaces are available for connection to upstream Ethernet switches. Including splitter cables up to 24 uplinks are available for connection to upstream Ethernet and Fibre Channel. The HPE VC SE 40Gb F8 modules avoid the confusion of traditional and other converged network solutions by eliminating the need for multiple Ethernet and Fibre Channel switches, extension modules, cables and software licenses. Also, Virtual Connect wire-once connection management is built-in enabling compute modules adds, moves and replacement in minutes instead of days or weeks. The Master/Satellite disaggregated architecture removes fixed of ratios of interconnects in every frame and allows extending networking resources pool for Virtual Connect to satellite frames.

For more information on Virtual Connect and converged network options, see <http://www.hp.com/go/virtualconnect>.

Storage Software Whether you need to solve a specific data protection, archiving, or storage command and control challenge, or deliver on strategic consolidation, compliance, or continuity initiatives, look no further than HPE storage software. Our storage software helps you reduce costs, simplify storage infrastructure, protect vital assets and respond faster to business opportunities.

Storage software that gets the job done:

- **Data Protection and Recovery Software**

Whether you're a large enterprise or a smaller business, HPE data protection and recovery software will cost-effectively protect you against disaster and ensure business continuity.

Optional Features

- **Data Archive and Migration Software**

The HPE storage software enables you to comply with data retention and retrieval requirements, improve application performance, and reduce costs by efficiently migrating infrequently accessed or less valuable data to lower cost storage.

- **Storage Resource Management Software (SRM)**

The HPE storage resource management software reduces operational costs and provides the command and control foundation you need to efficiently manage and visualize your physical and virtual environments.

- **Data Replication Software**

Hewlett Packard Enterprise offers array-based and host-based replication software for use in disaster recovery, testing, application development and reporting.

- **Storage Device Management Software**

Maximize your investment in HPE storage and networking with software that enables hardware-specific configuration, performance tuning and connectivity management.

- **HPE StoreVirtual VSA**

HPE StoreVirtual VSA allows you to create fully featured shared storage on a VMware vSphere or Microsoft Hyper-V virtualized server.

NOTE: For more information available Storage Software including QuickSpecs, please see: <http://www.hp.com/go/storage/software>.

Service and Support

Service and Support

HPE Technology Services offers you a rich portfolio of consulting and support services designed to add value to our core products and solutions. We have the know-how and experience to put technology to work for you. We work closely with you, as your strategic partner, leveraging our full services portfolio to make sure that everything works to help optimize your enterprise.

Choose from services aligned to our product offerings and lifecycle. From proactive onsite services to innovative support when your products are connected to Hewlett Packard Enterprise, you choose the precise level of attention and support your business demands.

HPE Technology Services for HPE Synergy

HPE Technology Services delivers confidence, reduces risk and helps customers realize agility and stability. Connect to Hewlett Packard Enterprise to help prevent problems and solve issues faster. Our support technology lets you to tap into the knowledge of millions of devices and thousands of experts to stay informed and in control, anywhere, any time.

Protect your business beyond warranty with HPE Support Services

HPE support services offer complete care and support expertise with committed response choices that are designed to meet your IT and business needs.

HPE Foundation Care services offer scalable reactive support packages for HPE Synergy and software. You choose the type and level of service that is most suitable for your IT and business needs.

HPE Proactive Care keeps your system stable and reliable helping to prevent problems and reduce outages through proactive service management and enhanced technical response.

Advise, transform, integrate, support, automate, and flex

HPE Technology Services helps you get the most out of what you have today and transition to HPE Synergy, a composable infrastructure, at your pace and from wherever you are on the journey.

Start with the HPE Transformation Workshop to ensure that your business and IT organizations collaborate, define the topline strategy for composable, software-defined, cloud-ready infrastructure and kick-start your projects confidently. This workshop clarifies your business requirements and the issues that IT and operations teams must resolve in order to meet these requirements. A detailed executive briefing or high-level report summarizes the strategies, high-level plan and functional requirements.

HPE Modernization and Migration Services helps you choose the right platform for the right workload at the right cost and evolve your IT infrastructure, processes and organization taking advantage of "on-hybrid infrastructure"? innovations such as composable, converged, software-defined, technologies. Hewlett Packard Enterprise experts advise, transform, integrate and implement for platform refresh, datacenter consolidation virtualization, migration and automation projects.

HPE Flexible Capacity is a pay per use model for on premise infrastructure. This offers needed HPE Synergy capacity in the datacenter, plus a buffer of additional capacity. As HPE Synergy will be a dynamic environment, this provides enough room to grow your environment, but only pay for actual metered use. Technology transitions and refresh can be built in, infrastructure and services are billed monthly, enabling you to align costs to business use.

HPE Datacenter Care Infrastructure Automation: HPE Synergy with OneView embedded

Service and Support

helps enable infrastructure automation and is integrated with tools such as those from Chef, Puppet, and Docker, to enable rapid bare metal provisioning. With DC-IA, HPE service experts provide advice, support, best practices, for these tools that work with OneView to help create a fast, agile, and reliable automated IT environment. With this approach, customers can deploy faster. DC-IA delivers support to customers to enable infrastructure as code and agile processes as part of the service. Customers schedule quarterly reviews and reports with HPE Center of Expertise, as well as having access to these experts when needed, for automation development and code coaching.

Choose the right support to maximize uptime, free up your resources, and achieve improved value—as you get the most out of the existing IT assets while accelerating time-to-revenue.

Optimized Support

HPE Proactive Care Advanced - 24x7 coverage, three year Support Service

Builds and incorporates on Proactive Care and also gives customers personalized technical and operational advice from an assigned, local Account Support Manager for personalized technical collaboration, flexible access to specialist skills to help optimize business critical IT, and Critical Incident Management to help so the business is not affected if there is a system or device outage. This recommendation provides 24x7 coverage with four-hour response for hardware and Basic Software Support and Collaborative Call Management for selected non-HPE software that offers two-hour callback for supported software issues.

<https://www.hpe.com/h20195/v2/GetPDF.aspx/4AA5-3259ENW.pdf>

Standard Support

HPE Proactive Care with 24x7 coverage, three year Support Service

Hardware and software support services designed specifically for your technology with rapid access to Advanced Solution Center specialists for start to finish case management plus proactive reports and recommendations for firmware and software management and best practice advice. This recommendation provides 24x7 coverage with four-hour response for hardware and Basic Software Support and Collaborative Call Management for selected non-HPE software that offers two-hour callback for supported software issues.

<https://www.hpe.com/h20195/v2/GetPDF.aspx/4AA3-8855ENW.pdf>

Deploy and integrate

HPE Synergy First Frame Installation and Startup - Provides for hardware installation (HPE Synergy compute modules, Storage Modules, Virtual Connect modules, Interconnect Link Modules, Frame Link Modules, and HPE Synergy D3940 Storage Modules) and software startup for the first frame of your HPE Synergy deployment. Additional frames can be added using the HPE Synergy Additional Frame Installation and Startup Service.

HPE Synergy Additional Frame Installation and Startup Service - Add additional frames to your HPE Synergy First Frame Startup service or expand your existing HPE Synergy Infrastructure.

HPE Education Services

Training your IT staff is critical to help drive the value of HPE Synergy with increased efficiencies and better business outcomes. Training is key to the transformation and management of HPE Synergy.

Parts and Materials

Hewlett Packard Enterprise will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product quick-specs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

The defective media retention service feature option applies only to disk or eligible

Service and Support

SSD/Flash Drives replaced by Hewlett Packard Enterprise due to malfunction.

For more information

Additional Support Services can be found at HPE Support Services Central
<http://ssc.hpe.com>

Configuration Information – Factory Integrated Models

NOTE: Not all models are available in all regions. Check with your local country Hewlett Packard Enterprise offices for availability.

NOTE: This section lists some of the steps required to configure a Factory Integrated Model (configure-to-order or CTO compute module). To ensure only valid configurations are ordered, Hewlett Packard Enterprise recommends the use of an Hewlett Packard Enterprise approved configurator. Contact your local sales representative for information on CTO product offerings and requirements.

NOTE: Configure-to-order compute modules must start with a CTO Compute Module.

NOTE: FIO indicates that this option is only available as a factory installable option.

NOTE: All Factory Integrated Models will be populated with sufficient drive blanks based on the number of initial drives ordered with the server.

Step 1: Base Compute Module Configuration (Select a Compute Module)

Models	HPE SY 620 Gen9 2S-EX CTO Cmpt Mdl	HPE SY 620 Gen9 2S Base Cmpt Mdl (BTO)	HPE SY 620 Gen9 2S-EX Perf Cmpt Mdl (BTO)
SKU	834485-B21	834484-B21	834483-B21
Processor(s)	One (1) or two (2) E7-4800 or E7-8800 v4 series processors	2x E7-4809 v4	2x E7-4850 v4
DIMM Slots	48 DIMM slots for DDR4 RDIMM or LRDIMM Memory (min 1 per CPU)	4x HP 32GB 2Rx4 PC4-2400T-R Kit	48x HP 32GB 2Rx4 PC4-2400T-R Kit
I/O expansion slots	5 mezz slots: 2 x16 PCIe 3.0 (Type-C), 3 x 8 PCIe 3.0 (Type-D)		
Storage controller choices	Choice of: <ul style="list-style-type: none"> HPE H240nr Smart Host Bus Adapter HPE Smart Array P240nr/1GB FBWC HPE Smart ArrayP542D/2GB FBWC 	HPE Smart Array P542D/2GB FBWC	
Network Mezz Adapters	Choice of: <ul style="list-style-type: none"> HPE Synergy 6810C 25/50Gb Ethernet Adapter HPE Synergy 3820C 10/20Gb CNA HPE Synergy 2820C 10Gb CNA 	HPE Synergy 3820C 10/20Gb CNA	

Configuration Information – Factory Integrated Models

	<ul style="list-style-type: none"> • HPE Synergy 3830C 16Gb Fibre Channel Host Bus Adapter • HPE Synergy 3530C 16Gb Fibre Channel Host Bus Adapter 	
Drive Options	0 or 2 HPE small form factor (SFF) hot-plug SAS/SATA HDD or NVME SSD drive bays, or support for 0 or 4 uFF drives	2 x 600GB SFF
Security	TPM module 1.2 or 2.0	TPM module 2.0
USB and MicroSD	<ul style="list-style-type: none"> • 1 x internal USB 2.0 slot • 1 x external (front) USB 2.0 slot • 1 x internal uSD slot 	
Management	HPE OneView, HPE iLO, HPE RESTful Interface Tool	HPE OneView, HPE iLO, HPE RESTful Interface Tool

Step 2: Choose Required Options (one of the following from each list unless otherwise noted)

HPE Processors **NOTE:** If two processors are desired, select one xxxxxx-L21 here in Step 2 and one xxxxxx-B21 in Step 4.
NOTE: Select processor SKUs ending in -B21 when ordering upgrade kits or replacement CPUs.

HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4850 v4 (2.1GHz/16-core/40MB/115W) Processor Kit	834486-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4850 v4 (2.1GHz/16-core/40MB/115W) FIO Processor Kit	834486-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4830 v4 (2.0GHz/14-core/35MB/115W) Processor Kit	834488-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4830 v4 (2.0GHz/14-core/35MB/115W) FIO Processor Kit	834488-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4820 v4 (2.0GHz/10-core/25MB/115W) Processor Kit	834490-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4820 v4 (2.0GHz/10-core/25MB/115W) FIO Processor Kit	834490-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4809 v4 (2.1GHz/8-core/20MB/115W) Processor Kit	834492-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4809 v4 (2.1GHz/8-core/20MB/115W) FIO Processor Kit	834492-L21

Configuration Information – Factory Integrated Models

HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8894 v4 (2.4GHz/24-core/60MB/165W) Processor Kit	876215-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8894 v4 (2.4GHz/24-core/60MB/165W) FIO Processor Kit	876215-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8891 v4 (2.8GHz/10-core/60MB/165W) Processor Kit	834494-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8891 v4 (2.8GHz/10-core/60MB/165W) FIO Processor Kit	834494-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8893 v4 (3.2GHz/4-core/60MB/140W) Processor Kit	834496-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8893 v4 (3.2GHz/4-core/60MB/140W) FIO Processor Kit	834496-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8890 v4 (2.2GHz/24-core/60MB/165W) Processor Kit	834498-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8890 v4 (2.2GHz/24-core/60MB/165W) FIO Processor Kit	834498-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8880 v4 (2.2GHz/22-core/55MB/150W) Processor Kit	834500-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8880 v4 (2.2GHz/22-core/55MB/150W) FIO Processor Kit	834500-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8870 v4 (2.1GHz/20-core/50MB/140W) Processor Kit	834501-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8870 v4 (2.1GHz/20-core/50MB/140W) FIO Processor Kit	834501-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8860 v4 (2.2GHz/18-core/45MB/140W) Processor Kit	834503-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8860 v4 (2.2GHz/18-core/45MB/140W) FIO Processor Kit	834503-L21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8867 v4 (2.4GHz/18-core/45MB/165W) Processor Kit	860824-B21
HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8867 v4 (2.4GHz/18-core/45MB/165W) FIO Processor Kit	860824-L21

NOTE: Supports 1 or 2 processors. All processors within the compute module must be identical.

NOTE: DDR4 speed is the maximum memory speed of the processor. Actual memory speed may depend on the quantity and type of DIMMs installed. Please see the see the "Memory" section later in this document.

HPE Memory

HPE SmartMemory

HP 8GB (1x8GB) Single Rank x8 DDR4-2400 CAS-17-17-17 Registered Memory Kit	805347-B21
HP 16GB (1x16GB) Single Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	805349-B21
HPE 16GB (1x16GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	836220-B21
HP 32GB (1x32GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	805351-B21

Configuration Information – Factory Integrated Models

HPE 32GB (1x32GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Load Reduced Memory Kit	805353-B21
HPE 64GB (1x64GB) Quad Rank x4 DDR4-2400 CAS-17-17-17 Load Reduced Memory Kit	805358-B21

NOTE: HPE 128GB DIMMs will be qualified for the HPE Synergy 620 and HPE Synergy 680 Gen9 in the first half of 2017. Please check when ordering.

NOTE: HPE memory from previous generation servers (DDR3) is not compatible with this compute module. HPE SmartMemory is required to realize the memory performance improvements and enhanced functionality listed in this document for Gen9. For additional information, please see the HPE SmartMemory QuickSpecs at:

<https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111535>

NOTE: LRDIMM and RDIMM are distinct memory technologies and cannot be mixed within a compute module.

HPE Networking 10/20Gb Mezzanine Adapters

NOTE: The compute module requires a minimum of one (1) mezzanine network adapter.

NOTE: Mezzanine network adapters can be installed in any mezzanine connector. Hewlett Packard Enterprise best practice is to install the first network adapter in mezzanine connector 3 to facilitate installation of Type C and D mezzanines in mezzanine connectors 1 or 2

HPE Synergy 6810C 25/50Gb Ethernet Adapter	867322-B21
HPE Synergy 3830C 16Gb Fibre Channel Host Bus Adapter	777452-B21
HPE Synergy 3530C 16Gb Fibre Channel Host Bus Adapter	777454-B21
HPE Synergy 2820C 10Gb Converged Network Adapter	794538-B21
HPE Synergy 3820C 10/20Gb Converged Network Adapter	777430-B21

Step 3: Choose Additional Factory Integration Options

HPE Storage Controllers

HPE Smart Array P240nr/1GB FBWC 12Gb 1-port Internal SAS Controller	758801-B21
HPE Smart Array P240nr/1GB FBWC 12Gb 1-port Int FIO SAS Controller	814068-B21
HPE Smart Array P542D/2GB FBWC 12Gb Mezzanine SAS Controller	759557-B21
HPE Compute Module Smart Array P542D SAS Cable	815173-B21
HPE Smart Storage Battery with 260mm Cable Kit	782958-B21
HPE H240nr 12Gb 1-port Int FIO Smart Host Bus Adapter	814069-B21

NOTE: The HPE Smart Array P542D is required for connection to storage resources in the HPE Synergy D3940 Storage Module.

NOTE: To support local drive bay and Synergy D3940 Storage Module connectivity on the same controller the HPE Smart Array P542D (759557-B21) and P542D SAS cable are required with the HPE Synergy 620 Gen9.

Configuration Information – Factory Integrated Models

NOTE: The HPE Smart Storage Battery (782958-B21) is required by the Smart Array P542D Controller when configured in RAID mode. Only one HPE Smart Storage Battery is required per Synergy Compute Module and is already included with the HPE Smart Array P240nr Controller.

Step 4: Choose Additional Options for Factory Integration

NOTE: For additional options, please refer to the "Core Options" and "Additional Options" section below. For additional options please see the Core Options and Additional sections below; or the following:

- HPE Synergy 12000 Frame QuickSpecs
<http://www8.hp.com/h20195/v2/GetPDF.aspx/c04815113.pdf>
- HPE Synergy Interconnect and Mezzanine Components
<http://www8.hp.com/h20195/v2/GetHtml.aspx?docname=c04815110>
- HPE Synergy D3940 Storage Module QuickSpecs
<http://www8.hp.com/h20195/v2/GetHtml.aspx?docname=c04815141>

Additional Options

HPE Networking	10/20Gb Mezzanine Adapters	
	HPE Synergy 6810C 25/50Gb Ethernet Adapter	867322-B21
	HPE Synergy 3820C 10/20Gb Converged Network Adapter	777430-B21
	HPE Synergy 2820C 10Gb Converged Network Adapter	794538-B21

HPE Fibre Channel	HPE Synergy 3830C 16Gb Fibre Channel Host Bus Adapter	777452-B21
	HPE Synergy 3530C 16Gb Fibre Channel Host Bus Adapter	777454-B21

HPE Processors	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4850 v4 (2.1GHz/16-core/40MB/115W) Processor Kit	834486-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4830 v4 (2.0GHz/14-core/35MB/115W) Processor Kit	834488-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4820 v4 (2.0GHz/10-core/25MB/115W) Processor Kit	834490-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-4809 v4 (2.1GHz/8-core/20MB/115W) Processor Kit	834492-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8894 v4 (2.4GHz/24-core/60MB/165W) Processor Kit	876215-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8891 v4 (2.8GHz/10-core/60MB/165W) Processor Kit	834494-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8893 v4 (3.2GHz/4-core/60MB/140W) Processor Kit	834496-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8890 v4 (2.2GHz/24-core/60MB/165W) Processor Kit	834498-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8880 v4 (2.2GHz/22-core/55MB/150W) Processor Kit	834500-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8870 v4 (2.1GHz/20-core/50MB/140W) Processor Kit	834501-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8860 v4 (2.2GHz/18-core/45MB/140W) Processor Kit	834503-B21
	HPE Synergy 620/680 Gen9 Intel® Xeon® E7-8867 v4 (2.4GHz/18-core/45MB/165W) Processor Kit	860824-B21

HPE Synergy 620/680 Specific Options	HPE Synergy 620/680 Gen9 2-socket to 4-socket Upgrade Kit	850745-B21
	<p>This HPE Synergy 620 to 680 Upgrade Kit provides for upgrading from an existing 2 socket Synergy 620 Gen9 Compute Module to an HPE Synergy 680 Gen9 Compute Module. This Upgrade Kit contains a 4-Socket Compute Link Module and the second HPE Synergy 620 Gen9 (without a management card) as an expansion compute module. Processors, memory and mezzanines need to be added. Processors should match the existing Synergy 620 Gen9 Compute Module processors this is being added to.</p>	

Additional Options

NOTE: All processors(4 required) should match, please refer to processor, memory and mezzanine sections earlier in this Quick Spec for rules of mixing and matching these options.

HPE Memory	HPE SmartMemory	
	HP 8GB (1x8GB) Single Rank x8 DDR4-2400 CAS-17-17-17 Registered Memory Kit	805347-B21
	HP 16GB (1x16GB) Single Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	805349-B21
	HPE 16GB (1x16GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	836220-B21
	HP 32GB (1x32GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit	805351-B21
	HPE 32GB (1x32GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Load Reduced Memory Kit	805353-B21
	HPE 64GB (1x64GB) Quad Rank x4 DDR4-2400 CAS-17-17-17 Load Reduced Memory Kit	805358-B21

NOTE: HPE memory from previous generation servers (DDR3) is not compatible with this compute module. HPE SmartMemory is required to realize the memory performance improvements and enhanced functionality listed in this document for Gen9. For additional information, please see the HPE SmartMemory QuickSpecs at:

<https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111535>

NOTE: LRDIMM and RDIMM are distinct memory technologies and cannot be mixed within a compute module.

HPE Drives

NOTE: The HPE Synergy 620 Gen9 compute module supports the HPE hot-plug small form factor (SFF) SmartDrive carrier for enhanced management and reduced maintenance errors. HPE drives from generation G7 servers and before are not compatible with the HPE Synergy 620 Gen9 drive bays.

NOTE: The mixing of standard SAS drives with SAS SSD is supported within the compute module, but limits the RAID configuration to two separate RAID 0 volumes. Mixing of other drives types is not supported.

NOTE: HPE drives have either a one year or three year warranty; refer to the specific drive QuickSpecs for details.

NOTE: For SAS Hard Drives, please see technical specifications at: <https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111744>

NOTE: For SATA Hard Drives, please see QuickSpecs at: <https://www.hpe.com/h20195/v2/GetDocument.aspx?docname=c04111725>

NOTE: For Solid State Drives (SSDs), please see Datasheet at: <https://www.hpe.com/h20195/v2/GetPDF.aspx%2F4AA4-7186ENW.pdf>

- HPE Synergy 620 Gen9 Compute Module supports all small form factor (SFF)
- SAS and SATA HDDs and SSDs currently certified in HPE Smart

Additional Options

Carriers.

- For each SFF bay, two uFF drives can be selected.

Any exceptions to this qualification will be listed on this page by drive description and part number.

Drive Qualification Exceptions:

At this time there are no exceptions to list.

HPE Security	HPE Trusted Platform Module Option	488069-B21
	HPE Trusted Platform Module 2.0 Kit	745823-B21

NOTE: The TPM (Trusted Platform Module) is a microcontroller chip that can securely store artifacts used to authenticate the server platform. These artifacts can include passwords, certificates and encryption keys. Windows® BitLocker™ Drive Encryption (BitLocker) is a data protection feature available in Windows Server® 2008 R2 and 2012. BitLocker leverages the enhanced security capabilities of a Trusted Platform Module (TPM) version 1.2 or 2.0. The TPM works with BitLocker to help protect user data and to ensure that a server running Windows Server 2008 R2 and 2012 has not been tampered with while the system was offline.

NOTE: For more information about TPM, including a white paper, go to http://h20565.www2.hpe.com/hpsc/doc/public/display?docId=emr_na-c01681891&lang=en-us&cc=us

NOTE: OS pre-installed units will come with the partition required for TPM deployment.

NOTE: The TPM key is unique to every TPM deployed server and must be retained. Misplacing or losing the key could result in data loss.

HPE Flash Media Kits	HPE Enterprise Mainstream Flash Media Kits for Memory Cards	
	HP 8GB USB Enterprise Mainstream Flash Media Drive Key Kit	737953-B21
	HPE 8GB microSD Enterprise Mainstream Flash Media Kit	726116-B21
	HPE 32GB microSD Mainstream Flash Media Kit	700139-B21
	HP Dual 8GB microSD Enterprise Midline USB Kit	741279-B21

NOTE: Please see the QuickSpecs for Technical Specifications and additional information: <https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04123175>

Technical Specifications

128GB per DIMM).

Memory Population Rules and Guidelines:

- A minimum of one DIMM is required per processor.
- The HPE Synergy 620 can be configured with one processor (min one DIMM) or two processors (min 2 DIMM).
- Install DIMMs only if the corresponding processor is installed.
- If only one processor is installed in a two processor system, only half of the DIMM slots are available.
- DIMM sizes can be mixed in channel, but must be the same DIMM type in the compute module. To maximize performance, it is recommended to balance the total memory capacity between all installed processors and to load the channels evenly.
- LRDIMM and RDIMMs are all distinct memory technologies and cannot be mixed within a compute module.
- The maximum memory speed is a function of the memory type, memory configuration, and processor model.
- The maximum memory capacity is a function of the memory type and number of installed processors.
- HPE memory from previous generation servers is not compatible with the HPE Synergy 620 Gen9 Compute Module.
- To realize the performance memory capabilities listed in this document, HPE SmartMemory is required. For more information, see the HPE SmartMemory QuickSpecs at: http://www8.hpe.com/h20195/v2/GetHTML.aspx?docname=HPE_SmartMemory_QuickSpecs

HPE Memory

HP 8GB (1x8GB) Single Rank x8 DDR4-2400 CAS-17-17-17 Registered Memory Kit
 HP 16GB (1x16GB) Single Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit
 HPE 16GB (1x16GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit
 HP 32GB (1x32GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Registered Memory Kit
 HPE 32GB (1x32GB) Dual Rank x4 DDR4-2400 CAS-17-17-17 Load Reduced Memory Kit
 HPE 64GB (1x64GB) Quad Rank x4 DDR4-2400 CAS-17-17-17 Load Reduced Memory Kit

Synergy 620/680 Compute Modules

Memory Speed Table

Synergy 3DPC EX Platform

Synergy 620/680 Gen9 - running in 2:1 "Performance" Mode

DIMM Type	Register DIMM (RDIMM)			
HPE SKU P/N	805347-B21	805349-B21	836220-B21	805351-B21
SKU Description	HPE 8GB 1Rx8 PC4-2400T-R Kit	HPE 16GB 1Rx4 PC4-2400T-R Kit	HPE 16GB 2Rx4 PC4-2400T-R Kit	HPE 32GB 2Rx4 PC4-2400T-R Kit
DIMM Rank	Single Rank (1R)	Single Rank (1R)	Dual Rank (2R)	Dual Rank (2R)
DIMM Capacity	8GB	16GB	16GB	32GB
Voltage	1.2V	1.2V	1.2V	1.2V
DRAM depth [bit]	1G	2G	1G	2G
DRAM Width [bit]	x8	x4	x4	x4
DRAM Density	8Gb	8Gb	4Gb	8Gb
CAS Latency	17-17-17	17-17-17	17-17-17	17-17-17
DIMM Native Speed (MT/s)	2400	2400	2400	2400
HPE Server Memory Speed (MT/s)				
1 DIMM Per Channel	1600	1600	1600	1600
2 DIMM Per Channel	1600	1600	1600	1600

Technical Specifications

3 DIMM Per Channel	1600	1600	1333	1333
DIMM Type	Load Reduced (LRDIMM)			
HPE SKU P/N	805353-B21	805358-B21	809208-B21*	
SKU Description	HPE 32GB 2Rx4 PC4-2400T-L Kit	HPE 64GB 4Rx4 PC4-2400T-L Kit	HPE 128GB 8Rx4 PC4-2400U-L Kit	
DIMM Rank	Dual Rank (2R)	Quad Rank (4R)	Octal Rank (8R)	
DIMM Capacity	32GB	64GB	128GB	
Voltage	1.2V	1.2V	1.2V	
DRAM depth [bit]	2G	2G	2G	
DRAM Width [bit]	x4	x4	X4	
DRAM Density	8Gb	8Gb	8Gb	
CAS Latency	17-17-17	17-17-17	20-18-18	
DIMM Native Speed (MT/s)	2400	2400	2400	
HPE Server Memory Speed (MT/s)				
1 DIMM Per Channel	N/A	1600	1600	
2 DIMM Per Channel	N/A	1600	1600	
3 DIMM Per Channel	N/A	1600	1333	

NOTE: 128GB DIMMs will be available in the first half of 2017. Please see HPE Server memory for compatibility. <https://www.hpe.com/us/en/servers/memory.html>

Memory Speed Table

Synergy 3DPC EX Platform

Synergy 620/680 Gen9 - running in 1:1 "LockStep" Mode

DIMM Type	Register DIMM (RDIMM)			
HPE SKU P/N	805347-B21	805349-B21	836220-B21	805351-E
SKU Description	HPE 8GB 1Rx8 PC4-2400T-R Kit	HPE 16GB 1Rx4 PC4-2400T-R Kit	HPE 16GB 2Rx4 PC4-2400T-R Kit	HPE 32GB PC4-2400T
DIMM Rank	Single Rank (1R)	Single Rank (1R)	Dual Rank (2R)	Dual Rank
DIMM Capacity	8GB	16GB	16GB	32GB
Voltage	1.2V	1.2V	1.2V	1.2V
DRAM depth [bit]	1G	2G	1G	2G
DRAM Width [bit]	x8	x4	x4	x4
DRAM Density	8Gb	8Gb	4Gb	8Gb
CAS Latency	17-17-17	17-17-17	17-17-17	17-17-1
DIMM Native Speed (MT/s)	2400	2400	2400	2400
HPE Server Memory Speed (MT/s)				
1 DIMM Per Channel	1866	1866	1866	1866
2 DIMM Per Channel	1866	1866	1866	1866
3 DIMM Per Channel	1600	1600	1333	1333

Technical Specifications

DIMM Type	Load Reduced (LRDIMM)		
HPE SKU P/N	805353-B21	805358-B21	809208-B21*
SKU Description	HPE 32GB 2Rx4 PC4-2400T-L Kit	HPE 64GB 4Rx4 PC4-2400T-L Kit	HPE 128GB 8Rx4 PC4-2400U-L Kit
DIMM Rank	Dual Rank (2R)	Quad Rank (4R)	Octal Rank (8R)
DIMM Capacity	32GB	64GB	128GB
Voltage	1.2V	1.2V	1.2V
DRAM depth [bit]	2G	2G	2G
DRAM Width [bit]	x4	x4	x4
DRAM Density	8Gb	8Gb	8Gb
CAS Latency	17-17-17	17-17-17	20-18-18
DIMM Native Speed (MT/s)	2400	2400	2400
HPE Server Memory Speed (MT/s)			
1 DIMM Per Channel	N/A	1866	1866
2 DIMM Per Channel	N/A	1866	1866
3 DIMM Per Channel	N/A	1600	1333
NOTE: 128GB DIMMs will be available in the first half of 2017. Please see HPE Server memory for compatibility. https://www.hpe.com/us/en/servers/memory.html			

Operating Systems Supported

- Microsoft Windows Server 2012 Datacenter and 2012 R2 Datacenter
- Microsoft Windows Server 2012 Standard and 2012 R2 Standard
- Microsoft Hyper-V Server 2012 and 2012 R2
- Microsoft Windows Server 2016 Standard Edition (includes Nano Server)
- Microsoft Windows Server 2016 Datacenter Edition (includes Nano Server)
- Microsoft Hyper-V 2016
- **Red Hat Enterprise Linux 6.7, 6.8, 7.2, and 7.3 GA (64-bit) (includes KVM & RHEVH)**
- SUSE Linux Enterprise Server 11 SP4, 12 SP1, 12 SP2, and 12 SP3 (64-bit) (includes XEN & KVM)
- **VMware vSphere 6.0 U3 and 6.5**

NOTE: In addition, CentOS 6.7, 6.8, 7.2, and 7.3 is qualified as a community/regional enabled operating system.

System Unit	Dimensions (H x W x D) (with bezel)	2.5in x 16.94in x 23.62in (63.5mm x 430.3mm x 600mm)
	Weight (approximate)	Maximum: two processors, 48 DIMMs, drives, mezzanine cards, and one flash cache battery installed) 34.6 Minimum: one processor and one DIMM 29.92
	Power Specifications	For power specifications including input requirements, BTU ratings, please see the HPE Synergy Frame TechSpecs. To review typical system power ratings use the HPE Power Advisor online tool located at http://www.hp.com/go/hppoweradvisor
	System Inlet	Operating 10° to 35°C (50° to 95°F)

Technical Specifications

Temperature		derating of 1.0°C per eve above sea level to a max direct sustained sunlight. Maximum rate of change limit and rate of change n number of options install System performance duri may be reduced if operat (86°F).
	Non-operating	-30° to 60°C (-22° to 140 20°C/hr (36°F/hr).
Extended Ambient Operating Support	For approved hardware configurations, the supported system to 10°C (41° to 50°F) and 35° to 40°C (95° to 104°F) at sea l 1.0°C per every 175 m (1.8°F per every 574 ft) above 900 m m (10,000 ft). The approved hardware configurations for this system are lis NOTE: Qualifications for extended ambient configurations are https://www.hpe.com/servers/ASHRAE	
Relative Humidity (non-condensing)	Operating	Minimum to be the highe (10.4°F) dew point or 8% the lower (less moisture) 90% relative humidity.
	Non-operating	5 to 95% relative humidit; maximum wet bulb temp
Altitude	Operating	3050 m (10,000 ft). This v and number of options ins altitude change rate is 45
	Non-operating	9144 m (30,000 ft). Maxim rate is 457 m/min (1500 f
Acoustic Noise	For acoustic noise specifications, please see the HPE Syner located at: <placeholder	

HPE Smart Array P542D Controller	Storage Interface	12 Gb/s SAS (Serial Attached SCSI) 6 Gb/s SATA (Serial Advanced Technology Attachment)
	SAS Connectors	Two (2) external ports supporting x4 SAS links each and two SAS links each
	SAS Speed	x16 12 Gb/s per physical link
	PCIe Link Rate	PCIe 3.0 x8 links
	Memory Bus Speed	DDR3-1866 MHz, 72-bit wide bus at 14.92 GB/s (2 GB cache
	Logical Drives Supported	64 logical drives

Technical Specifications

Max Drives Supported	Up to 256 drives (Up to 128 drives per logical drive) NOTE: One HPE Synergy 620 Gen9 can support up to 160 L drives.
RAID Support	RAID 6, 60 (Advanced Data Guarding) RAID 5, 50 (Distributed Data Guarding) RAID 1, 10 (Drive Mirroring) RAID 1 ADM, 10 ADM (Advanced Data Mirroring) RAID 0 (Striping)
Upgradeable Firmware	Flashable ROM with redundant firmware images

HPE Smart Array P240nr/1GB Controller

Disk Drive Interface	12Gb/s SAS (Serial Attached SCSI) 6Gb/s SATA (Serial ATA)
Server Interface	x8 5G PCIe 3.0 provides 8GB/s maximum bandwidth
Cache Memory	1GB flash backed write cache (FBWC) cache standard
Logical Drives Supported	64 (with included 1GB cache)
Host Memory Addressing	64-bit, supporting servers memory space greater than 4GB
RAID Support	RAID 1 (mirroring), RAID 0 (striping), RAID 5, RAID 10
Other	Upgradeable firmware with recovery ROM Online drive flash (with SAS drives)

HPE Smart HBA H240nr Smart HBA

Disk Drive Interface	12Gb/s SAS (Serial Attached SCSI) 6Gb/s SATA (Serial ATA)
Compute module Interface	x8 5G PCIe 3.0 provides 8GB/s maximum bandwidth
Cache Memory	None
Logical Drives Supported	64
Host Memory Addressing	64-bit, supporting compute modules memory space greater t
RAID Support	RAID 1 (mirroring) and RAID 0 (striping), RAID 5, RAID 10
Other	Upgradeable firmware with recovery ROM Online drive flash (with SAS drives)

HPE Synergy 2820C 10Gb Converged Network Adapter

Type	Dual-port 10Gb mezzanine
Network Processor	QLogic 57840S with integrated MAC/PHY
Data Transfer Method	x8 PCI Express 3.0
Network Transfer Rate	Two ports, each at 20Gbps full duplex; 40Gbps aggregate full
IEEE Compliance	802.3, 802.3ab, 802.3u, 802.3x, 802.3ad, 802.3p, 802.1q, 802
Standard Features	Delivers flexibility to compose multiple network flows includin within each connection.

Technical Specifications

Full hardware offload of FCoE and iSCSI storage protocol pro performance converged Ethernet data and storage networks. Flex-10 Technology allows you to fine tune bandwidth for up t FlexHBA's to optimize connectivity for different application ne on up to four "Physical Function" NICs per port, in increments combined bandwidth of NICs cannot exceed port bandwidth i. A single Type C mezzanine form factor provides flexible netw Synergy Compute Module.

Provides up to 40 Gb/s of converged bi-directional Ethernet b throughput and latency performance.

Supports Tunnel Offload with NVGRE and VXLAN.

Hardware acceleration and offloads for stateless TCP/IP, TC Orchestrates reliable adapter firmware updates with an entire from a single tool, HPE Synergy Composer.

Integrated PHY and MAC.

Support for Preboot eXecution Environment (PXE).

Support for SR-IOV (Windows, Linux, VMware).

Support for Network Partitioning (NPAR) when using Pass-th

HPE Synergy 3820C 10/20Gb Converged Network Adapter	Type	Dual-port 10/20Gb mezzanine
	Network Processor	QLogic 57840S with integrated MAC/PHY
	Data Transfer Method	x8 PCI Express 3.0
	Network Transfer Rate	Two ports, each at 40Gbps full duplex; 80Gbps aggregate full
	IEEE Compliance	802.3, 802.3ab, 802.3u, 802.3x, 802.3ad, 802.3p, 802.1q, 802
	Standard Features	Delivers flexibility to compose multiple network flows includin within each connection. Full hardware offload of FCoE and iSCSI storage protocol pro performance converged Ethernet data and storage networks. Flex-20 Technology allows you to fine tune bandwidth for up t FlexHBA's to optimize connectivity for different application ne on up to four "Physical Function" NICs per port, in increments combined bandwidth of NICs cannot exceed port bandwidth i. A single Type C mezzanine form factor provides flexible netw Synergy Compute Module. Provides up to 80 Gb/s of converged bi-directional Ethernet b Industry-leading throughput and latency performance. Supports Tunnel Offload with NVGRE and VXLAN. Hardware acceleration and offloads for stateless TCP/IP, TC Orchestrates reliable adapter firmware updates with an entire from a single tool, HPE Synergy Composer. Integrated PHY and MAC. Support for Preboot eXecution Environment (PXE). Support for SR-IOV (Windows, Linux, VMware). Support for Network Partitioning (NPAR) when using Pass-th

Environment-friendly Products and Approach	End-of-life Management and Recycling	Hewlett Packard Enterprise offers end-of-life HPE product ret programs in many geographic areas. For trade-in information http://www.hpe.com/info/recycle . To recycle your product, http://www.hpe.com/info/recycle or contact your nearest H
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Technical Specifications





office. Products returned to Hewlett Packard Enterprise will be disposed of in a responsible manner.

The EU WEEE directive (2002/95/EC) requires manufacturer information for each product type for use by treatment facilities (disassembly instructions) is posted on the Hewlett Packard Enterprise website at <http://www.hpe.com/info/recycle>. These instructions may be used by WEEE treatment facilities as well as Hewlett Packard Enterprise to integrate and re-sell Hewlett Packard Enterprise equipment.

Summary of Changes

Date	Version History	Action	Description of Change
07-Aug- 2017	From Version 5 to 6	Changed	Standard Features, Configuration Information - Factory Integrated Models, and Additional Options sections were updated.
		Added	SKUs were added in Configuration Information - Factory Integrated Models, and Additional Options sections: 876215-B21, 877215-B21, 867322-B21.
		Removed	SKUs were removed from Configuration Information - Factory Integrated Models, and Additional Options sections: 877215-B21, 877215-L21
11-Jul-2017	From Version 4 to 5	Changed	Standard Features, Configuration Information - Factory Integrated Models, Additional Options, and Technical Specifications sections were updated.
		Added	SKUs were added in Configuration Information - Factory Integrated Models and Additional Options sections: 877215-B21, 877215-L21, 836220-B21, 850745-B21.
28-Nov-2016	From Version 3 to 4	Changed	Services and Support section was updated.
29-Jul-2016	From Version 2 to 3	Changed	QuickSpecs updated.
		Removed	SKU deleted: 777434-B21
06-Jun-2016	From Version 1 to 2	Changed	Standard Features, Optional Features, Service and Support, Configuration Information - Factory Integrated Models, Additional Options, and Technical Specifications sections were updated.
		Added	SKUs added in QuickSpecs: 834486-B21, . 834486-L21, 834488-B21, 834488-L21, . 834490-B21, 834490-L21, 834492-B21, 834492-L21, 834494-B21, 834494-L21, 834496-B21, 834496-L21, 834498-B21, 834498-L21, 834500-B21, 834500-L21, 834501-B21, 834501-L21, 834503-B21, 834503-L21, 860824-B21, 860824-L21, 805347-B21, 805349-B21, 805351-B21, 805353-B21, 805358-B21, 794538-B21, 777430-B21, 777434-B21, 758801-B21, 759557-B21, 815173-B21, 782958-B21, 814069-B21, 777452-B21, 488069-B21, 745823-B21, 737953-B21, 726116-B21, 700139-B21, 741279-B21.
1-Dec-2015	Version 1	Created	New QuickSpecs

Summary of Changes

   
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For drives, 1GB = 1 billion bytes. Actual formatted capacity is less.

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